



## **Thor Advantage Program Warranty**

### **2 (Two) Year Head-to-Tail Warranty**

Thor Global Enterprises Ltd. warrants that all installed component parts and the structural framework of the ThorStack2 conveyor (undercarriage, axle(s), truss, counterweight, hopper) are free from manufacturing defects for a period of 2 (Two) years, including all motors, mechanical, electrical and hydraulic parts and components.

### **3 (Three) Year Structural Warranty**

Thor Global Enterprises Ltd. further warrants that the structural framework of the ThorStack2 conveyor (undercarriage, axle(s), truss, counterweight, hopper) are free from manufacturing defects on the general structural portion of the product, for an additional 1 (One) year period beyond the standard 2 (Two) year Head to Tail warranty.

### **Conditions**

The above warranty will remain in effect provided that the owner/operator or agent maintains and services the ThorStack2 conveyor based on Thor Global Enterprises Ltd. recommendations as outlined in the Operating Instruction Manual. Thor Global Enterprises Ltd. has the right to refuse a warranty claim if proper maintenance, service and/or repair of the ThorStack2 conveyor are not performed.

The ThorStack2 conveyor must only be used in a manner for which it was designed and that the capacity does not exceed the recommended limitations.

Any changes to the ThorStack2 conveyor not pre-approved by Thor Global Enterprises Ltd. in writing will void the warranty and no claims will be honored.

Thor Global Enterprises Ltd. will reserve the rights to replace or repair any part/component of the ThorStack2 conveyor failing within the prescribed time periods.

All warranty parts will be provided at no charge. Customer will be responsible for freight of warranty item(s) including any installation, labor, equipment and/or related costs.

All defects or breakdowns are to be reported to Thor Global Enterprises Ltd. as soon as practical and no repair under this warranty should be undertaken without prior approval by Thor Global Enterprises Ltd.

The warranty applies to the original purchaser only and is non transferable.

Thor Global Enterprises Ltd. should be advised of the operating location if the ThorStack2 conveyor is relocated from the original ship to location.

Warranty period commences from the date the ThorStack2 conveyor is shipped to customer location unless otherwise specified and approved in writing by Thor Global Enterprises Ltd. prior to date of shipment.

Effective as of January 2003

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